



Family Dentistry • Cosmetic Dentistry
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Diversified Dental's Financial Protocol

Thank you for choosing us as your dental care provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered a part of your treatment. The following is our financial protocol, which we ask you to sign prior to receiving any treatment.

- *Please provide insurance information, if applicable, before seeing Dr. Prush
- *Full payment or copayment is due at the time of service
- *We accept cash, checks, Visa, MasterCard, Discover, AMEX and Care Credit
- *We offer an extended payment plan with an exclusive healthcare credit card

Dental Insurance

Your Dental Insurance is a Contract between You and Your Insurance Company. We will do our best to ensure that all claims are filed properly. Please make sure to give us your insurance information and keep us updated as to any changes. We do require that your co-pay and deductible when applicable, be paid in full at the time of your visit. If the insurance company doesn't reimburse for a procedure or service, the balance is transferred to the patient.

Dr. Kevin Prush and Diversified Dental, PC is committed to providing the best treatment for our patients, and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates.

We participate with Delta Dental, BcBs MI, DenteMax, Aetna, Guardian, Cigna, United Concordia and Delta Dental Healthy Michigan MiChild Program.

Billing & Statements

Payment is expected at time of service. If your insurance company pays less than the anticipated amount, we will send a billing statement. If the billing statement amount is paid in full within 30 days, no billing charges will be incurred. For all statements with a balance over 60 days old, a \$5.00 charge will be incurred for each generated statement.

Minor Patients

The adult accompanying a minor and/or the parents (or guardians of the minor) is responsible for full payment. Diversified Dental, PC is not responsible for payment decisions due to divorce settlements, but we will disperse easy to read receipts to help with the situation. Whomever brings the child to their appointment is responsible for payment. For unaccompanied Minors, non-emergency treatment will be denied unless prior financial arrangements have been made.

Thank you for understanding our Financial Protocol. Please let us know if you have questions or concerns.

I have read the Financial Policy of Diversified Dental, PC. I understand and agree to this Financial Protocol.

X _____ Date _____
Signature of Parent or Responsible Party

X _____ Date _____
Signature of Office Representative